What's next

Gearing up for IACP 2019

As we get ready for IACP 2019, we look at why departments need better methods and technologies to help improve incident reporting, and how powerful new police reporting solutions will help shape police paperwork in the future.

Mark Geremia

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In September, my team and I start planning for our massive event schedule. The International Association of Chiefs of Police annual conference (IACP 2019) in Chicago this coming October is one of them. This year's theme, in particular, "Shaping the Future of Law Enforcement," caught my attention.

As we look at advancements in technology, one area that is gaining momentum is automated

solutions to help with police incident reporting. Like other industries that rely on extensive documentation, law enforcement has begun to realize that the future-state of reporting can't be only a manual one.

There is no room or space for inaccurate, incomplete, or delayed reports for these professionals. Departments who understand this recognize that they can no longer rely on manual documentation methods. They need their officers to create incident reports faster to meet prosecution deadlines, and to capture as much detail and accuracy of each civilian encounter as possible.

Officers, who write reports in the field or are hunched over the MDT to enter data or lookup license plates, need better ways to stay heads-up and situationally aware. If departments do not address these problems, it can eat away at productivity, reduce community visibility, and, in general, contribute to risk – from burnout to impeding officer safety.

It will serve departments well to look at better methods and technologies to help improve incident reporting, and robust new police reporting solutions will shape how police paperwork gets done in the future.

If you plan to attend IACP 2019, stop by our booth. I'd love to chat with you about the future.

Tags: Dragon speech recognition

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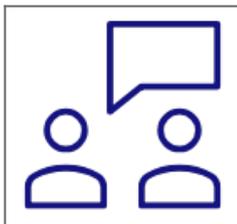
	Join us at IACP 2019
	Attending IACP Conference 2019? Stop by the Nuance Dragon booth (#3426) and learn how we can help make incident reporting faster, safer and complete – by voice.
	Learn more

About Mark Geremia

Mark Geremia is Vice President and General Manager for Dragon Professional and Consumer and oversees the product and marketing strategy for Nuance's Dragon speech recognition and documentation workflow portfolio. Mark has held various leadership roles within the Dragon business over the last decade, and with his team continues to expand Dragon's reach across enterprise, legal and law enforcement markets, transforming productivity and documentation accuracy for professional individuals and large organizations. Prior to joining Nuance in 2005, Mark held key marketing management positions at both large and small technology companies. He holds a Bachelor of Science Degree in Business Management from Bentley College.

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