

What's next



Dragon Professional

Dragon makes what matters

How the inspirational story of Casey Marengé, a longtime Dragon customer, who found our solution out of necessity when a vehicle accident left her with a non-reversible spinal cord injury, reminds us of our purpose – making what matters.

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Not a day goes by that my team and I don't discuss the impact our solutions have on the day-to-day lives of the people and the industries we serve, but there comes a time when a customer's story truly crystalizes this for us. Recently we experienced this first-hand after meeting with a long-time Dragon user, Casey Marengé, who shared [her inspirational story](#).

Casey, who lives in Nairobi, Kenya, was in the Boston-area visiting family. She reached out to Nuance because she wanted to meet the people behind the solution that has helped her for the past 15-years after a vehicle accident left her with a non-reversible spinal cord injury – paralyzed from the shoulders down and in a wheelchair.

Casey came to our Burlington headquarters to meet with our product management and engineering teams, to discuss her journey, as well as demonstrate how she uses Dragon day-to-day. She also shared her amazing achievements over the years – including launching a non-governmental organization called [Chariots of Destiny](#), whose aim is to advocate for road safety and empower persons living with disabilities, particularly spinal cord injuries.

I encourage you to take a moment out of your day to [read Casey's story](#). I'm confident that it will inspire you, as it did me and my team, and reminds me that we truly do make what matters.

Tags: [Dragon Voice Recognition](#)



About Mark Geremia

Mark Geremia is Vice President and General Manager for Dragon Professional and Consumer and oversees the product and marketing strategy for Nuance's Dragon speech recognition and documentation workflow portfolio. Mark has held various leadership roles within the Dragon business over the last decade, and with his team continues to expand Dragon's reach across enterprise, legal and law enforcement markets, transforming productivity and documentation accuracy for professional individuals and large organizations. Prior to joining Nuance in 2005, Mark held key marketing management positions at both large and small technology companies. He holds a Bachelor of Science Degree in Business Management from Bentley College.

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