

# What's next



Dragon Professional

## The care behind document creation

From the smallest details captured within business paperwork to the where and how of report creation, it's the care behind documentation that can have the most impact on business productivity, client service, and individual employees themselves.

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When it comes to the [business-end of documentation](#), it's not only the care behind what's being documented but also the where and how it's being captured that can help organizations improve outcomes at all levels – from business productivity, client service, to employee satisfaction, and in some instances, safety.

We recently met with the chief of police of a large police department who has been focusing heavily on the “where and how” of his documentation process. The chief, who's officers, when

on patrol, are often heads-down performing tasks like license plate lookups, wanted to learn how [our solutions could better help improve safety](#) across his department.

For the chief, like many department-heads, the care behind both the quality of his incident reports and, also the where and how they were being created, extends well beyond the paperwork itself.

It's a similar situation for the caseworker, who understands that his or her in-home visit report will determine the services a family receives; or the legal professional who knows that the case files he creates will impact a legal proceeding; or, the [financial advisor who recognizes that thorough notes](#) will help him better serve his client's financial goals.

All are interested in the details in the reports, notes, and documents they create, as well as what they will help produce – or prevent. It's this level of care behind documentation that can make the difference in the outcomes they all achieve.

**Tags:** [Dragon speech recognition](#)

## More Information



### Create outstanding documents

Empower employees to create high-quality documentation faster and more efficiently, while saving your business time and money.

[Learn more](#)



## About Mark Geremia

Mark Geremia is Vice President and General Manager for Dragon Professional and Consumer and oversees the product and marketing strategy for Nuance's Dragon speech recognition and documentation workflow portfolio. Mark has held various leadership roles within the Dragon business over the last decade, and with his team continues to expand Dragon's reach across enterprise, legal and law enforcement markets, transforming productivity and documentation accuracy for professional individuals and large organizations. Prior to joining Nuance in 2005, Mark held key marketing management positions at both large and small technology companies. He holds a Bachelor of Science Degree in Business Management from Bentley College.

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