

What's next



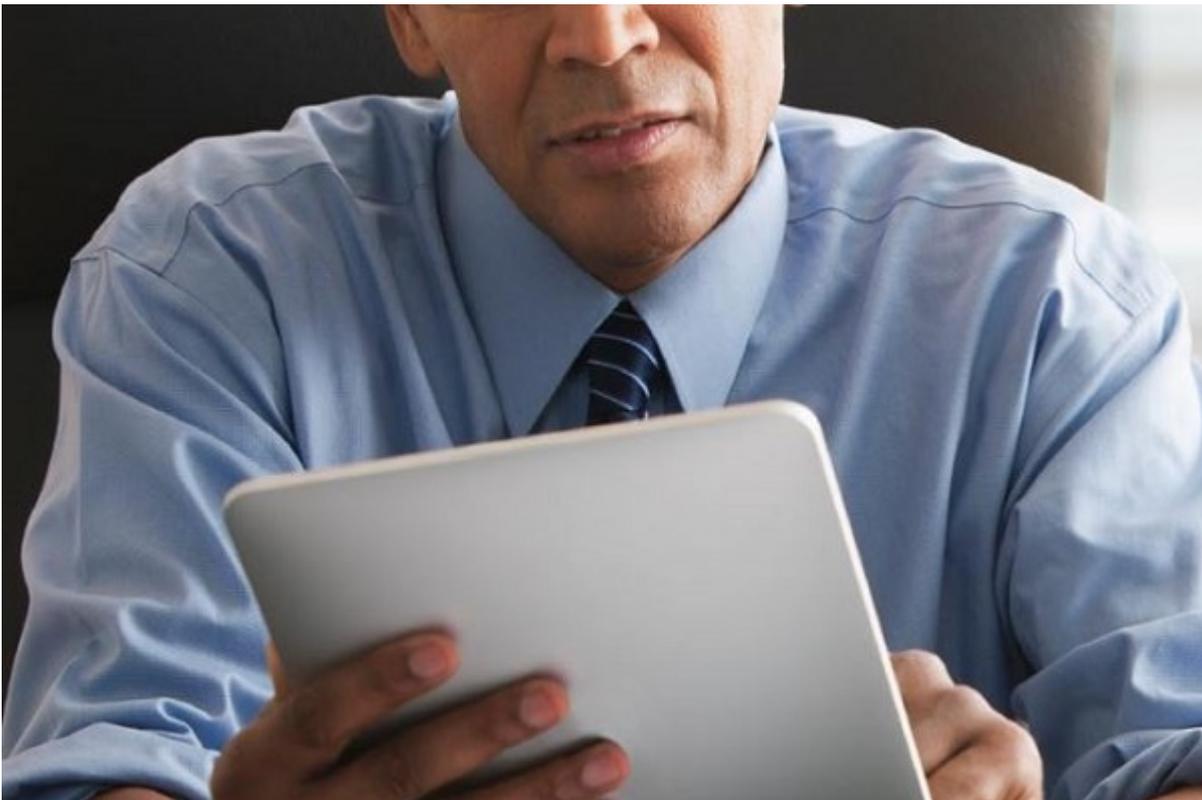
Dragon Professional

Transform documentation with real-time note-taking

Using intelligent mobile tools for real-time note-taking provides professionals with the ability to create documents quickly and accurately, all while improving productivity, client service, and in the case of law enforcement, keeping our streets safer.

Mark Geremia

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From smartphones and tablets to [dictation apps](#) and broadband technology, intelligent mobile tools have transformed the way content is created, captured and shared. With the ability to

take notes in real-time, mobile documentation in-particular affords many professionals, especially those that work in the field or outside of the office most often, a multitude of benefits.

By capturing greater detail and specificity in reports to limiting after-hours paperwork, real-time note-taking can help transform the way you work and live in many ways.

Improve accuracy for better compliance

I often speak about the [importance of accuracy](#) in achieving the high-value documentation required to maintain compliance, all of which is contingent upon capturing detail and specificity in reports and other business-paperwork. More-often-than-not, however, the documentation needed to meet compliance is often created after a client visit, or, in many cases, after hours. This doesn't work well when accuracy is a must.

Real-time note-taking eliminates this barrier because paperwork can be completed at-the-moment, without the need to recall events from hours before. For document-intensive industries, like Financial Services, for example, whose advisors [struggle to produce accurate and timely documentation to meet regulatory compliance](#), capturing interactions with clients in real-time can help chronicle the details needed in financial plans and other reports, all of which helps mitigate compliance risk.

Improve efficiency and get back time

Field workers and other mobile employees oftentimes spend hours each day on the road or visiting clients. For these professionals, reporting is the mainstay of their job and can mean the difference between providing much-need services to moving criminal proceedings along, as in the case with law enforcement.

Reports not submitted on-time are not an option for these workers. This means the bulk of paperwork, if not finished between 9 to 5, needs to be completed after hours; a burden to themselves as well as the constituencies they serve.

Police officers, for instance, can spend upwards of 3 to 4 hours each day on reporting duties, according to [a recent survey](#). Oftentimes, this has them spending their day at the station, in-between or after shifts, completing incident reports.

The pressure on law enforcement is huge; time spent on reporting and other police-paperwork take valuable time away from the community. These documentation inefficiencies impact productivity, public service, not to mention how much time officers spend on documentation both in and outside of work.

While these are only two of the many benefits of real-time note-taking, the ability to create documents quickly and accurately, using intelligent mobile tools, can help improve productivity, client service, and in the case of law enforcement, keep our streets safer.

Tags: [Dragon Voice Recognition](#)

More Information

	<p>Drive mobile documentation productivity</p> <p>Give your mobile workforce the power to get paperwork and other documentation done wherever their job takes them, with Dragon Anywhere Group, the cloud-based professional-grade mobile dictation solution for iOS and Android smartphones and tablets</p> <p>Learn more</p>
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About Mark Geremia

Mark Geremia is Vice President and General Manager for Dragon Professional and Consumer and oversees the product and marketing strategy for Nuance's Dragon speech recognition and documentation workflow portfolio. Mark has held various leadership roles within the Dragon business over the last decade, and with his team continues to expand Dragon's reach across enterprise, legal and law enforcement markets, transforming productivity and documentation accuracy for professional individuals and large organizations. Prior to joining Nuance in 2005, Mark held key marketing management positions at both large and small technology companies. He holds a Bachelor of Science Degree in Business Management from Bentley College.

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