

# What's next



Dragon Professional

## When gratitude extends beyond a single workday

From my family, a terrific team of professionals to being surrounded by powerful technology, Thanksgiving has me reflecting on the many blessings in my life.

**Mark Geremia**

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We all start to pause and reflect on the many things to be thankful for around the holidays. On a personal note, I'm thankful, each-and-every day, for my beautiful wife and kids. I appreciate the hard work from the dedicated team of professionals that surround me. I marvel at [the solutions](#) our company continues to deliver; solutions that make the lives of people, and

organizations easier – and better.

Recently, my team and I had the opportunity to work with a large mid-western state police department. They had been experiencing issues with their incident reporting process. Inefficient documentation workflows were having a significant impact across the department – from an inability to move incident reports quickly to meet prosecutor deadlines, to paperwork burnout and safety with their troopers.

Over the course of several months, we worked with the department to implement our [speech recognition technology](#) into their incident reporting process. I'm thankful that my team and I helped the department not only improve reporting but also, if not more important, the safety of their troopers.

Along with a 50% reduction in report turnaround, over 70% of the department's troopers said they experienced an immediate improvement with their situational awareness because they were better able to remain heads-up when dictating incident reports on patrol; keeping them more focused, and ultimately safer.

While my gratitude extends beyond an individual project, moment or across an entire day, as I, along with many other families celebrate Thanksgiving, I wanted to take a moment to reflect on the many blessings in my work and life. Happy Thanksgiving.

**Tags:** [Dragon speech recognition](#)



### About Mark Geremia

Mark Geremia is Vice President and General Manager for Dragon Professional and Consumer and oversees the product and marketing strategy for Nuance's Dragon speech recognition and documentation workflow portfolio. Mark has held various leadership roles within the Dragon business over the last decade, and with his team continues to expand Dragon's reach across enterprise, legal and law enforcement markets, transforming productivity and documentation accuracy for professional individuals and large organizations. Prior to joining Nuance in 2005, Mark held key marketing management positions at both large and small technology companies. He holds a Bachelor of Science Degree in Business Management from Bentley College.

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