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Dragon Professional

Mobile documentation: The power of real-time note taking

In fields like law enforcement, social services, legal and insurance, the ability to capture notes with detail and specificity is critical to what they do. Mobile documentation solutions can help.

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When it comes to reporting, mobile professionals and field workers need to sweat the small stuff. After all, report thoroughness, detail, and accuracy play a key role in achieving successful outcomes.

Police incident reports can make or break a case. An insurance adjuster's report can determine whether claims are settled. Caseworker documentation is critical to the services clients receive. And legal professionals rely on accurate documentation pertinent to each case or matter.

Because generalities and vague recollections simply won't get the job done, relying on memory alone is risky business. In fact, [research on the forgetting curve shows](#) that within one hour people will have forgotten an average of 50 percent of the information presented to them. Within 24 hours, this jumps to 70 percent, and within a week, forgetfulness reaches its peak of 90 percent.

This is not surprising to us. When individuals [dictate notes directly in the moment](#), versus having to recall details from hours before, they capture more specificity within their documentation – because speaking thoughts out loud produces a real-time narrative of the situation.


And in many instances, speaking notes, versus typing them by hand, helps unleash creativity. We see this most often with individuals who struggle with writing, including students.

According to Cathi Graveline, of the Foothills Academy in Calgary, her students are using mobile dictation applications, like [Dragon Anywhere](#), to get homework done faster and smarter. "Dictating their work helps to free up cognitive space so that students don't lose their thoughts and ideas while worrying about the mechanics of writing," Cathi told us.

While mobile professionals may not be focusing on the creative-side of report writing, per se, when details really matter, arming them with tools to help with real-time note-taking is a powerful way to support what they do.

Tags: [Dragon Voice Recognition](#)

More Information

	<p>Drive mobile documentation productivity</p> <p>Give your mobile workforce the power to get paperwork and other documentation done wherever their job takes them, with Dragon Anywhere Group, the cloud-based professional-grade mobile dictation solution for iOS and Android smartphones and tablets.</p> <p>Learn more</p>
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About Mark Geremia

Mark Geremia is Vice President and General Manager for Dragon Professional and Consumer and oversees the product and marketing strategy for Nuance's Dragon speech recognition and documentation workflow portfolio. Mark has held various leadership roles within the Dragon business over the last decade, and with his team continues to expand Dragon's reach across enterprise, legal and law enforcement markets, transforming productivity and documentation accuracy for professional individuals and large organizations. Prior to joining Nuance in 2005, Mark held key marketing management positions at both large and small technology companies. He holds a Bachelor of Science Degree in Business Management from Bentley College.

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