

# What's next



Dragon Professional

## Mobility trends: Real-time dictation helps speed in-field reporting

Mobile workers or professionals who work in the field can struggle with balancing paperwork and client service; oftentimes forcing them to spend long hours filling out forms or typing up reports, more-often than-not, after hours. Real-time dictation can help.

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Professionals who work in the field, such as caseworkers and police officers typically choose these jobs to help other people. While these careers can be highly rewarding, they also come with their unique stresses, some of which are associated with heavy documentation

requirements.

Writing reports and filling out forms are a critical part of the job and falling behind is not an option; delays in report submissions can have serious consequences for the individuals and communities these professionals serve.

According to recent estimates, the mobile workforce in the US is expected to exceed over 100 million in the next few years. This growth is a direct result of both innovations in mobile broadband and technology, enabling non-office-based employees to stay productive and communicate, document and share their work wherever they are.

When it comes to documentation productivity, in particular; the rapid rise of [mobility tools](#) has made a significant impact. No longer reliant on hand-written notes, or typing reports after-hours, mobile professionals now use these intelligent applications to dictate long detailed documents and fill-out form-based reports, directly in the moment, using their mobile devices and voice.

[Real-time dictation](#) has also shown to have a significant impact on the quality of reports, since individuals are able to capture more detail and specificity versus relying on memory recall alone; which only serves to better generate the high-quality documentation that is required to do their work.

The home visits that are integral to social work is one example. With each visit, social workers need to create a home visit report after each meeting with a client. These reports provide valuable and relevant information for case assessment and planning. If details are not documented clearly – and accurately, this can impact the services children and families receive.

Police officers, who can spend upwards of [3 to 4 hours per day on police incident reports](#), too face similar challenges. If their reports aren't submitted on time to the district attorney for a court proceeding, or the information is slightly inaccurate, this can have a negative impact on a criminal case.

The number and variety of forms and reports these professionals complete in a given day is truly mind-boggling. Just imagine the positive outcomes they can achieve if they could quickly and accurately complete this documentation while working in the field. Is your mobile workforce ready?

**Tags:** [Dragon speech recognition](#)

## More Information



### **Drive mobile documentation productivity**

Give your mobile workforce the power to get paperwork and other documentation done wherever their job takes them, with Dragon Anywhere Group, the cloud-based professional-grade mobile dictation solution for iOS and Android smartphones and tablets.

[Learn more](#)



### **About Mark Geremia**

Mark Geremia is Vice President and General Manager for Dragon Professional and Consumer and oversees the product and marketing strategy for Nuance's Dragon speech recognition and documentation workflow portfolio. Mark has held various leadership roles within the Dragon business over the last decade, and with his team continues to expand Dragon's reach across enterprise, legal and law enforcement markets, transforming productivity and documentation accuracy for professional individuals and large organizations. Prior to joining Nuance in 2005, Mark held key marketing management positions at both large and small technology companies. He holds a Bachelor of Science Degree in Business Management from Bentley College.

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