

What's next



Dragon Professional

Don't let paperwork become an obstacle for your employees

Remove documentation obstacles and help employees improve productivity and efficiency, while refocusing them back to what matters most – meeting the needs of their clients, customers, and community, and give them back valuable time.

Mark Geremia

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In an [earlier blog](#), I wrote about how relying on manual documentation alone is error-prone, can be inefficient, and costly. There are many other obstacles to manual documentation

processes, but for this blog, I want to focus on one area most often addressed by our customers – paperwork burnout.

According to a [recent study](#), many employees, especially those who are highly engaged in their work, are also exhausted. Job frustrations can range from being overworked, feelings associated with lack of growth potential, to the everyday mundane, like attending too many meetings.

While there are other reasons, and underlying causes of on-the-job frustration, one that we encounter most often with our customers, from police officers, financial advisors, legal pros to physicians, are those associated with too much paperwork. The administrative burden on these professionals is extremely high, and in some instances, documentation tasks alone can consume up to 50% of their workday.

Documentation overload is nothing new, but the way it is being addressed today, especially in the age of digital transformation, is certainly different. Powerful, new [documentation productivity and workflow solutions](#) are helping to push documentation obstacles out of the way.

Police officers, who can spend 3-4 hours on incident reporting daily, are now using new [police reporting tools](#) to create reports faster and more efficiently, by voice. And, because they spend less time on paperwork, they spend more doing what they got into law enforcement to do in the first place; protect and serve their communities.

Financial advisors too, who face their own documentation obstacles, especially those associated with heightened regulatory compliance and governance, are now better able to reduce both the time and costs associated with financial documentation. By using [digital tools to automate processes](#), they can better manage the flow of information to and from their clients; creating a better customer experience that can only help support the growth of their business.

While new solutions can't eliminate all paperwork or end on-the-job frustrations, they can help improve productivity, efficiency, and refocus staff back to what matters most – meeting the needs of their clients, customers, and community. This can go a long way in giving employees back valuable time, which ultimately, can help reduce at least one issue many associate to burnout- paperwork.

Tags: [Dragon Voice Recognition](#)

More Information



Reduce paperwork burnout

Remove obstacles within documentation workflows and help reduce paperwork burnout for your employees.

[Learn more](#)



About Mark Geremia

Mark Geremia is Vice President and General Manager for Dragon Professional and Consumer and oversees the product and marketing strategy for Nuance's Dragon speech recognition and documentation workflow portfolio. Mark has held various leadership roles within the Dragon business over the last decade, and with his team continues to expand Dragon's reach across enterprise, legal and law enforcement markets, transforming productivity and documentation accuracy for professional individuals and large organizations. Prior to joining Nuance in 2005, Mark held key marketing management positions at both large and small technology companies. He holds a Bachelor of Science Degree in Business Management from Bentley College.

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