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Unravel-the-truth-about-voice-biometrics

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Not everything you read about voice biometrics is true. Make sure you understand what technology is being used and terms and definitions in order to better understand and interpret what you're reading

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About Alixson Bell

Alixson graduated from the University of Washington in 2008 and promptly started her career in the computer software industry at a company called Varolii Corporation in Seattle, WA. After Varolii was acquired by Nuance, she quickly became enamored by the many ways to improve customer satisfaction through omni-channel customer service solutions, all powered by AI. She is now a Senior marketing project manager for Nuance, but more than that, she is a firm believer in Nuance's technology and teams who are tirelessly focused on customer-centric outcomes and results.

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