

Healthcare AI, Ambient clinical intelligence

Nuance brings leading ambient voice technologies to Epic UGM 2023

[Nuance Communications](#)

August 18, 2023



We're heading to Epic UGM 2023 to showcase many of our most exciting healthcare technologies, including Nuance Dragon Ambient eXperience. We'll also be joined by leaders from some of the innovative healthcare organizations who are using those ground-breaking technologies right now—and are ready to share their experiences, insights, and advice. Here's what to expect.

At Nuance, we're continuously collaborating with healthcare organizations worldwide to understand their most pressing challenges when it comes to delivering the highest quality care. In recent years, we've worked to identify where inefficiencies commonly occur in clinical workflows, what contributes to [clinician burnout](#), what barriers get in the way of the clinician-patient relationship—and of course, how technology can help to resolve these issues and more.

We're looking forward to showcasing many of our latest innovations—and sharing some exciting announcements—at this year's [Epic UGM](#). You'll see firsthand how these technologies can support clinicians in their daily workflows, while helping healthcare organizations improve care delivery and patient outcomes.

We're also excited to be joined at Epic UGM by some of the inspiring healthcare organizations we've been working so closely with. They'll be running sessions throughout the event that offer insight into how ambient voice technologies can be applied in primary care settings, and their potential impact on costs, clinician wellbeing, and patient outcomes.

These sessions include:

#1 Using AI to reclaim the doctor/patient relationship in primary care

With WellSpan Health and University of Michigan Health-West

It's been over two years since University of Michigan Health-West and WellSpan Health started piloting Nuance Dragon Ambient eXperience (DAX)—and since then, they've both expanded their use of the technology, introducing it to additional departments.

In this session, **August 21 at 11:30 am CDT**, you'll learn how they use Nuance DAX to automatically document patient encounters accurately and efficiently at the point of care. You'll also hear how they're using the technology to help their clinicians be more attentive to their patients, all while relieving some of the burdens created by documentation workloads.

#2 Ambient speech recognition: The provider is listening

With University of Michigan Health-West

University of Michigan Health-West will also be offering a complete overview of its ambient speech journey, from pilot to full primary care rollout, on **August 23 at 12:30pm CDT**.

Josh Wilda, Chief Digital and Information Officer, and Lance Owens, Chief Medical Information Officer, will share their successful roadmap for implementing Nuance DAX, and valuable insights into its use by their clinicians. See what Nuance DAX has already delivered for the organization and hear Josh and Lance's personal advice for implementing ambient voice technologies yourself.

#3 Ambient tech: A provider and organization cost-sharing program

With Texas Health Resources

When you're striving to transform care delivery, finding the right technology is only half the battle. Securing the necessary budget and resources—and convincing other stakeholders of a tool's value—is just as important.

That's why we're so excited about this session from Texas Health Resources, scheduled for **August 23 at 1:30pm CDT**. The organization's Director of Integration and Transformation and Chief Medical Informatics Officer will be sharing their advice on how to develop a clinician and organization cost-sharing program and enable the deployment of new technology despite trying financial times.

You'll learn how to:

- Go from a pilot to a full program, fast
- Build on a strong business, patient satisfaction, and provider efficiency foundation
- Measure success and ROI by tracking the right metrics

Come see us at booth 102

You'll find us at all the sessions highlighted above, but we'll also be at booth 102 throughout the event—it'd be great to meet you. We'll be hosting live demonstrations of our innovative healthcare technologies, so you can see not only what they do, but exactly how they fit into clinical workflows. We'd also love to discuss the challenges you're facing, how they may be evolving—and how we can help.

Tags: [Dragon Ambient eXperience](#), [Hey Epic!](#)