

Healthcare AI

# Best in KLAS recognition for Nuance Dragon Medical One, CAPD, and PowerShare

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Expanding on our success from previous years, Nuance has been named Best in KLAS for three solutions in 2023. Nuance Dragon Medical One, PowerShare Image Sharing, and Computer-Assisted Physician Documentation (CAPD) have all been recognized as #1 in their respective categories, once again reinforcing our ongoing commitment and progress toward giving clinicians and patients the experiences they deserve.

All our healthcare work is directed at a single goal: providing the world's clinicians with the tools and support they need to thrive in their roles and deliver the high standard of care patients deserve.

That's why we're [honored to have our solutions ranked #1 by healthcare leaders in KLAS Research's 2023 Best in KLAS Awards](#) for the third year running—this time adding two more categories to our list of successes. This year, we're leading the field with: [Nuance Dragon Medical One](#) for Speech Recognition: Front-End EMR, [Nuance CAPD](#) for Computer-Assisted Physician Documentation, and [Nuance PowerShare Image Sharing](#) for Image Exchange.

## Dragon Medical One, CAPD, and PowerShare achieve the top ranks

We created each of these solutions to tackle specific challenges clinicians and other healthcare staff face every day, and every advancement we make is with their needs in mind. While these accolades are awards that we're both humbled and overjoyed to receive each year, they also serve as an important indicator that our solutions are heading in the right direction.

This is now the third year in a row that Dragon Medical One has led the Speech Recognition: Front-End

EMR category. Our solution has evolved into a conversational AI workflow assistant and documentation companion that provides clinical documentation support from pre-charting through post-encounter, with the ability to offer aid, assistance, and advice on demand.

Used by clinicians, patients, and other imaging stakeholders to accelerate care delivery across the healthcare ecosystem, PowerShare has topped the Image Exchange category for the first time in 2023. It's the fastest-growing, most high-value image sharing network in the country, with more than 12,000 connected sites seamlessly sharing over 2 billion images each year.

The Nuance CAPD portfolio, meanwhile, has entered at the top in the Computer-Assisted Physician Documentation category's first year. Providing support across care settings, CAPD encompasses workflow automation and clinical guidance for inpatient, outpatient, and surgical departments.

Late last year, the Dragon Ambient eXperience (DAX) was also [ranked highly by KLAS Research respondents](#). When asked to rate emerging technologies in their industry, healthcare IT thought leaders rated DAX as #1 for improving the clinician experience. They cited its ambient documentation capture capability as a vital tool for reducing the documentation burden and helping clinicians connect more closely with their patients.

## Let's turn our attention to what we can achieve this year

The annual [Best in KLAS: Software and Services Report](#) is such an important event in our industry, as it highlights the leading organizations and recognizes the most innovative solutions and exciting developments across healthcare technology.

Adam Gale, KLAS CEO, said, "The 2023 Best in KLAS report highlights the top-performing healthcare IT solutions as determined by extensive evaluations and conversations with thousands of healthcare providers. These distinguished winners have demonstrated exceptional dedication to improving and innovating the industry, and their efforts are recognized through their inclusion in this report."

We'll be using these accolades as further motivation to continue creating and refining solutions that can change clinician and patient lives for the better. As we move forward alongside Microsoft, there are great things on the horizon for all our healthcare AI solutions—and we're excited to share them with our customers.

"We are laser-focused on bringing our customers solutions that advance patient care and enhance the clinician-patient relationship," said Diana Nole, Executive Vice President and General Manager of Healthcare at Nuance. "To see that this very important community recognizes that value is hugely validating."

**Tags:** [PowerShare](#), [Dragon Medical One](#), [Best in KLAS](#), [Awards](#), [Physician documentation](#)

### More Information

#### Explore our healthcare solutions

Discover the healthcare AI solutions that KLAS Research ranks as #1 in three Best in KLAS categories.

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#### About Brad Morrison

Brad leads the Nuance Healthcare Customer Success Organization (CSO), which focuses on creating a holistic customer experience from pre-sales through lifetime management. He has 20 years of experience in healthcare IT with leadership roles in Sales, Operations, and Customer Success. Brad joined Nuance in 2013 to lead Account Management and Sales Support. Prior to joining Nuance, he served in Senior Leadership positions at M\*Modal, where he oversaw the strategic sales and account management organizations. He holds a B.A. in business and computer science from the University of Alabama.

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