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Dragon Medical One earns #1 Best in KLAS 2022 Award for the second consecutive year

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Nuance Dragon Medical One has been recognized with the #1 Best in KLAS 2022 Award for Speech Recognition: Front-End EMR. We've doubled down on last year's win, and it's real proof of our commitment to supporting clinicians to do what they do best—improving patient care and outcomes.

We're extremely proud that our Dragon Medical One speech recognition solution has earned the #1 Best in KLAS 2022 Award for Speech Recognition: Front-End EMR. It's the second consecutive year that Dragon Medical One has been honored with this prestigious award, which recognizes software and services companies that are propelling innovation in healthcare.

Receiving this award again is a validation of our longstanding commitment to creating the best possible technology to support clinicians. Because ultimately, that's what all our innovation efforts strive for: supporting clinicians to work more efficiently and avoid burnout while improving care delivery and patient outcomes.

Reducing clinician burnout

Physician burnout has been a growing problem for many years, often due to the large amount of documentation and administrative tasks that keep them tethered to a screen for hours every day. The speech recognition and voice-enabled workflow capabilities in Dragon Medical One reduce the need for clinicians to spend time typing, clicking, and performing repetitive tasks. Instead, they can focus on the patients—and on maintaining a healthier work-life balance.

Dragon Medical One captures complete, accurate clinical documentation more than three times faster than typing. This helps to support clinicians in providing better patient experiences, and to capture the

entire patient story.

Here's what one of the customers interviewed by KLAS had to say: "Nuance is by far my favorite vendor to work with, and Dragon Medical One is my favorite system to work on. It is a very reliable speech-to-text system. We use it every day, and it is effective."

Helping clinicians focus on patients, not paperwork

One of our biggest priorities here at Nuance is to deliver measurable outcomes for our customers. Feedback from customers that have deployed Dragon Medical One shows that it can cut documentation time in half and has saved clinicians up to two hours per shift.

To help reduce documentation time—and clinician burnout—even further, we've also created educational resources to help every Dragon Medical One user take full advantage of the solution's productivity tools, speech-enabled workflows, and templates.

Innovating the future of healthcare

While you're immensely proud and humbled to receive this award, there's no time to rest on our laurels.

Our commitment to our customers' success means we're continuously innovating and enhancing our entire portfolio of healthcare solutions to help clinicians overcome their administrative challenges and improve the patient-provider relationship. One of our latest innovations, Dragon Ambient eXperience, was featured in a recent KLAS Research Emerging Technology Spotlight report and received an A-rating in all key performance indicator areas.

If you'd like to find out more about the Best in KLAS Awards—and explore the full vendor comparison report—head over to the KLAS Research website.

Tags: Speech recognition, Burnout, Best in KLAS, Awards, KLAS Research

More Information

Discover Dragon Medical One

Reduce the need for clinicians to spend time typing, clicking, and performing repetitive tasks.

Learn more

About Brad Morrison

Brad leads the Nuance Healthcare Customer Success Organization (CSO), which focuses on creating a holistic customer experience from pre-sales through lifetime management. He has 20 years of experience in healthcare IT with leadership roles in Sales, Operations, and Customer Success. Brad joined Nuance in 2013 to lead Account Management and Sales Support. Prior to joining Nuance, he served in Senior Leadership positions at M*Modal, where he oversaw the strategic sales and account management organizations. He holds a B.A. in business and computer science from the University of Alabama.

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