NUANCE | **WHAT'S NEXT BLOG**

Home & business productivity

Documentation and enterprise mobility

Nuance Communications

February 26, 2019

With more workgroups shifting towards mobile, and more and more millennials entering the workplace, enterprise mobility is becoming a must-have for business. It's for these, and other reasons, why organizations need to adjust their documentation workflows to account for a workforce that is on the move.

With professionals increasingly on the move and many more working outside the office, it's not surprising that documentation tasks, once relegated to desktop computing, are moving to mobile devices. Today, thanks to powerful new mobility solutions, like professional-grade documentation apps, it's not only becoming easier, but also a growing necessity, to empower employees with the ability to create, manage and share their work across devices.

Document management workflows are a moving target

Enterprise mobility is a must-have for business. According to IDC, by 2020 mobile workers will account for nearly three-quarters of the U.S. workforce, with millennials making up 75% of these workgroups by 2025; individuals who grew up with mobile devices as their main content creation and aggregation source.

For these individuals, and for field workers who often work outside the office, being able to perform their jobs, no matter where they are, is paramount. Creating documents, filling out forms and completing other paperwork is a huge productivity booster, and being able to send this documentation from the field to meet critical deadlines is imperative.

Law enforcement is a prime example. Officers spend a large portion of their day patrolling our communities. Regardless of the hours spent on patrol, they still have large documentation deadlines to meet. Every incident needs to be chronicled in detail within reports, many of which are required to meet prosecutor deadlines to move criminal proceedings along.

Arming these workers with mobility solutions, whether it's a faster and safer way to complete police incident reports within their vehicles using in-car documentation tools, or with mobile apps that tie back to their records management systems, not only makes their reporting more efficient, but gives them back time to patrol our streets.

Enterprises need to adjust their documentation workflows to account for mobility

Organizations need to support documentation workflows across devices. On any given day, work may take an employee from the office, to a meeting, out visiting clients, or collaborating with business partners. As a result, documentation, in any form, is often a "work in progress"; it's started in one location and oftentimes completed throughout the day in another. Documentation management challenges, when mobility isn't factored in, can stand in the way of smooth, continuous productivity, report accuracy and overall efficiencies across the enterprise.

Mobile documentation solutions and cloud-based sharing apps make this process easy and seamless, with the ability to access, share and complete documents from any location.

It's evident: combining mobile tools with powerful features that enable seamless access across devices is a move that enterprises need to make.

Tags: Dragon voice recognition

More Information

Drive mobile documentation productivity

Give your mobile workforce the power to get paperwork and other documentation done wherever their job takes them, with Dragon Anywhere Group, the cloud-based professional-grade mobile dictation solution for iOS and Android smartphones and tablets

Learn more