

Home & business productivity

The role of voice technology in documentation workflows

[Nuance Communications](#)

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Tasks, once relegated to labor-intensive, manual processes, are now being streamlined with intelligent systems that leverage voice and language; and, this is having a significant impact on how documentation and other paperwork gets done.

With organizations looking for greater efficiency, it's not surprising to see that many of the document-intensive industries we work with continue to turn to technology to boost productivity, reduce costs, and improve client service.

We see the streamlining of documentation processes happening across many different workgroups and workflows. [Financial services firms](#), for instance, with ever expanding rules and regulations, are using voice-powered tools to more accurately create documentation and help mitigate risk and improve compliance. Police departments, whose officers can spend [upwards of 3 to 4 hours](#) per shift typing incident reports, are turning to speech recognition technology to improve reporting processes.

And, as recently noted from a [survey of law firms by the International Technology Legal Association \(ILTA\)](#), more and more legal practices are embracing voice and language solutions to shift tasks, such as searching documents for information to help with e-discovery, to writing case files and briefs, into seamless workflows.

[Advances in machine learning technology](#) has propelled voice-powered documentation productivity further and further over the years; above and beyond simply turning talk into text. Take all this intelligence, and couple it with powerful voice commands, such as the ability to add templated content

into documents, like boilerplate text or standard clauses, and the productivity benefits these solutions offer can have a significant impact across those organizations who are heavily reliant on reporting and documentation.

Professionals who often work outside the office are also better equipped to get business paperwork done thanks to [cloud-based mobile dictation solutions](#), and the shift for anytime, anywhere access to content.

Whatever way your organization produces and completes paperwork, managing documentation across an enterprise can go a long way in helping to reduce administrative tasks, and maximize productivity and costs. So, it's not surprising to see the growing role voice and language solutions are playing to help improve documentation processes.

Tags: [Dragon voice recognition](#)

More Information

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